

CHRISTOPHER DREW, DDS
MICHAEL G. SMITH, DMD
6200 S. McClintock Drive, Suite 111
Tempe, AZ 85283

PRACTICE POLICY INFORMATION

APPOINTMENTS: We recognize the value of your time. Therefore, we will do our best to see you as prompt as possible. It is important that you come to your appointments on time so that we can treat you as well as our other patients in a timely manner. We will inform you if we expect any delays in seeing you at your scheduled time. If you have time constraints and must be completed by a given time, please inform us at your arrival and we will do our best to accommodate you.

CANCELLATIONS/ BROKEN APPOINTMENTS: If you need to reschedule your dental appointment, the office requires a 24 HOUR NOTICE to avoid a broken appointment fee of \$50.00. We are able to extend a “NO CHARGE FEE” if adequate notice is given. Please note our answering service does not accept cancellations or changes of appointments, as this requires personal attention with our scheduling coordinator.

DENTAL INSURANCE: Dental insurance policies are between the insured and the insurance company. Our office is a third party. We will be collecting patients “*Estimated Portion*” at the time of service. **NOTE:** This is not a guarantee that your payment is in full. Any remaining balances after insurance pays are the patient’s full responsibility. Please know that we try to do everything possible for patients to receive their maximum benefit.

PAYMENT OPTIONS: We accept Visa and MasterCard debit/credit cards as payment. We also accept personal checks, and money orders. Interest free financing is available through Care Credit and CitiHealth Card upon approval. As a courtesy, our office offers a 5% senior courtesy for those eligible. The doctors also offer an additional 5% courtesy for services paid in full by cash or check OR a 5% cash courtesy for patients without dental coverage for treatment that totals over \$350.00.

Patient’s or Guardian’s Signature

Date